BRIGHTON AND HOVE CITY COUNCIL

CHARGING POLICY For Care Services – 8th APRIL 2019-20

CONTENTS

1.  Introduction
1.1 Compliance with the Care Act 2014
1.2 Services covered by this policy
1.3 Services excluded from the charging policy
1.4 Carers’ Services

2.  Maximum Charges for in-house services
2.1 Home Care
2.2 Day Care / Day Activities
2.3 Additional fixed rate charges for meals and transport

3.  Financial Assessment Procedure
3.1 The Financial Assessment Process

4.  The Financial Assessment Calculation
4.1 Treatment of capital
4.2 Income to be taken fully into account
4.3 Income to be disregarded

5.  Calculations for non-residential services
5.1 Standard allowances
5.2 The Disability Related Expenditure assessment (DRE)
5.3 Housing Costs
5.4 Method of calculation for non-residential services
5.5 Assessing Couples.

6  Charging for permanent Residential Care and Nursing Homes
7  Charging for Residential Care on Temporary Basis
8  Reassessments and Reviews
9  Backdating Charges
10 Notification of Charges

11 Paying the Contributions
11.1 Care Agencies
11.2 Council Services
11.3 Direct Payments

12. Recovery of Debt
13. Appeals and Complaints

Appendix A  Disability Related Expenditure Assessment
1. Introduction and Legal basis for charging for Care and Support

1.1 This policy is approved by Brighton and Hove City Council and is compliant with The Care Act 2014, Care Act Regulations and Guidance. The aim is to provide a consistent and fair framework for assessing and charging all service users following an assessment of individual needs, and individual financial circumstances. The policy applies to all service users equitably. Section 14 of The Care Act 2014 provides councils with a power to charge for meeting a person’s eligible needs in a single legal framework. Section 17 of The Care Act requires local authorities to undertake an assessment of financial resources. This will determine the amount a person should pay towards the cost of providing for their needs for care and support whether provided to people living in their own home or in a care home.

Some of the assessment rules for residential care differ from non-residential but many are the same.

The policy for non-residential services was originally formulated in December 2002 under consultation with service users and their carers. This has been revised to take account of the requirements of the Care Act 2014 and subsequent amendments.

For the purposes of this policy, an adult is a person aged 18 or over and whose eligible needs are being met through Adult Social Care funding.

1.2 The services included for this financial assessment policy are:

- Home Care
- Day Care, Day Activities
- Community Support / outreach services
- Money Advice and money management services
- Direct Payments / Personal Budgets for any services
- Carelink alarm systems
- Adaptations over £1,000
- Supported Accommodation*
- Shared Lives Schemes*
- Extra Care Housing care services
- Residential Care including Nursing Homes

*People in Shared Lives and Supported Accommodation schemes, including Extra Care Housing, in addition to any assessed care and support charge, will also be responsible for rent, food and utilities from their own income, often with Housing Benefit or universal credit.

1.3 Services excluded from charges are:

- All Daily Living Equipment
- Adaptations under £1000
- Services provided under Section 117 of the Mental Health Act, “after care” services.
- Intermediate Care and Reablement Services for up to 6 weeks
- Any Care funded under Continuing Health Care by the Health Authority
- Care and support provided to people with Creutzfeldt-Jacob Disease;
- Assessment of needs and care planning
1.4 **Care and Support for Carers**  
There is no charge to carers for any services provided directly to them during 2019/20. This policy will be kept under review. Where services are provided directly to the service user to meet their eligible care needs, in order to provide the carer with support, the service user will be charged in accordance with this policy.

2. **From April 2019 the maximum charges for non-residential services are as follows:**

2.1 **Home Care provided by the council, including all forms of support at home**  
£25 per hour  
(Please note that the charge is double where two carers are provided)  
The maximum charge for care provided by an independent agency will depend upon the fees set by them. This can vary between providers but is usually less than £25 per hour.

2.2 **Day Care / Day Activity provided by the council** (for any time period)  
£39 per day  
The maximum charge for care provided by an independent agency will depend upon the fees set by them. This can vary between independent day care providers.

2.3 **Additional Fixed Rate charges**  
Any meals provided at a Day Centre and any transport costs will not form part of the assessed charge as they substitute for ordinary daily living costs.  
These charges are payable in addition to assessed contributions.  
- Meals at a day centre: £4.80 per meal  
- Transport to day centres: £4.00 per return journey

3. **The Financial Assessment Process**

3.1 The financial assessment follows on from the care needs assessment. When care needs have been assessed, details are passed to the Financial Assessment team who may make arrangements for a personal visit to the service user or their representative. In some cases it may be possible to complete an assessment over the telephone or by post or email but information received will be subject to full verification. Where a person lacks mental capacity to complete a financial assessment form we will contact someone with Power of Attorney for Property and Affairs or a Deputy under the Court of Protection. If there is no person with a formal authority we can discuss the financial assessment with someone who has been given Appointeeship by the Department of Work and Pensions (DWP) or any other person who is helping to deal with that person’s affairs. We will:

   (a) Gather financial information from the service user or their representative and have sight of relevant documentation for verification purposes e.g. Bank statements, property valuations, completion statements etc.

   (b) Assist with the completion of the Financial Assessment Form which is signed as a correct statement by the service user or their representative

   (c) Arrange for “Forms of Authority” to be signed if any information needs further written verification from the asset holders, building societies etc.
(d) Complete postal assessments and any further financial enquiries and verification
(e) Undertake a Welfare benefits check, either directly with the person or remotely from council and DWP records and we will help with benefit claims if applicable.
(f) Provide written notifications to service users of the chargeable amount and how it will be collected.
(g) Notify the care provider of the charge for their collection (in some cases).
(h) Arrange for invoices to be sent to the service user by the council’s Central Collections Team (in some cases)

4. The Financial Assessment Calculation for all services

First we take account of Capital and Savings (including property where applicable)
Then we take account of income
Then we make allowances for various types of expenditure
The difference between the income calculation and the expenditure allowances is the amount charged for care services.
The amount charged will depend upon whether the service user needs a Residential Care Home service or other services while remaining in their own home (known as “non-residential services” or “community services”)

4.1 Treatment of Capital and Savings

People with over £23,250 in chargeable capital and savings are assessed to pay the full cost of any service from the start date of the service.

People who do not want to disclose full financial information may opt to pay the full cost without going through a financial assessment. This is sometimes known as a light touch assessment.

People who are unable to show that they do not have savings above £23,250 will pay the full cost from the start of the service.

Where care needs are met in a person’s own home, the main residence occupied by the service user will not be taken into account but the value of all other forms of capital and savings will be taken into account, including any other property, eg second homes, holiday homes, whether or not they are rented out and whether they are located in this country or abroad. Where a property is not occupied as a main home, for example where the person has moved out to live with other family members or to live in rented accommodation, the property value will usually be taken into account for charging purposes. This does not apply to a temporary absence from home, for up to 26 weeks where there is a viable plan to return home.

We take into account any form of savings irrespective of where and how they are invested (with the exception of special complex rules regarding capital held in a trust and capital held in investment bonds with Life Assurance). (Note that, where funds are held in trust, or in a disregarded savings bond, the financial assessment will seek to determine whether any income received should be included or disregarded. Copies of trust documents (e.g. Trust Deeds, Will Settlements etc.) must be provided
for verification. The council’s policy follows the Care Act 2014 Charging Regulations and Statutory Guidance.

The capital limits are currently £23,250 upper limit and £14,250 lower limit with effect from April 2019. Any capital above £14,250 is calculated as “tariff income” which is calculated as £1.00 per week for every complete £250 or part).

People with more than £23,250 held in their own name, or held in their share of joint accounts, or in accounts held by another person on their behalf, will pay the full cost of the care service. **This charge applies from the start date of the service.**

Where a person is liable for the full cost of care provided at home and chooses to use the Council’s contract for care services there will be a charge of £276 for the initial contract set-up fee and then £85 per year administration charge thereafter. (Note: the level of these fees are reviewed, usually in April each year and are subject to change).

### 4.2 Notional assets, savings or income included in the financial assessment:

If a person has gifted any savings, investments, income or property to another person, prior to, or whilst receiving any care services, any such amounts may be included in the financial assessment as though they remain in their own possession. This is called “notional capital” or “notional income”. Each case will depend upon detailed information and will apply where the person ceases to possess assets in order to reduce the level of the contribution towards the cost of their care. This may also apply where a person has spent down their capital more significantly than would usually be the case, with the purpose of paying less for care services. Consideration will be given to relevant circumstances. This is sometimes referred to as deprivation of assets and can include transfer of ownership or conversion from one kind of asset to one that would otherwise be disregarded. In all cases, it is up to the person to prove to the council that they no longer possess the income or asset and the council will determine whether deprivation has occurred as part of the financial assessment. Notional capital or income will also be taken into account if a person is not claiming monies to which they are entitled.

Where notional assets are included in the assessment and the resident is unable to pay for their care and support, the council may instead charge the person(s) who received the gifted monies.

### 4.3 Income to be taken fully into account

Income includes **most state benefits** means tested and non-means tested, including State Retirement Pension, Pension Credit, Employment and Support Allowance, Income Support (including all premiums for age, family and disability), Job Seekers Allowance, Attendance Allowance, DLA and Personal Independence Payments (PIP) care component, Universal credit etc.

And all other Income: **(subject to exceptions below in 4.3)**

- Occupational Pensions
- Private Pensions
- Income from annuities
Trust Income (where applicable)
Income from charitable or voluntary sources (subject to £20 per week disregard)
Rental Income / lodging payments (including other persons in the household)

Where another person, who is not a spouse or partner or civil partner or a dependent child, lives in the household of the service user (e.g. relatives, friends, lodgers etc.) the payments they make towards the household expenses will be taken into account as income.
Where no actual payments are made by the person living in the household there will be an assumed income of one third of the basic Income Support allowance as a contribution towards general household living costs.

4.4 Income to be disregarded

- Earnings are disregarded (Earnings consist of any remuneration or profit derived from employment or self-employment, including bonus or commission and holiday pay but excluding re-imbursement of expenses and any occupational pension)
- Personal Independence Payments (PIP) — Mobility Element only
- Disability Living Allowance (DLA) — Mobility Element only
- War Pensions payable to those in service
- War Pensioners Mobility Supplement
- War Widow(er) Special Payments
- Tax credit income (related to earnings)
- Child Tax Credits
- Child Benefit
- Child Support Maintenance payments
- Savings Credit element of Pension Credit payments are disregarded for non-residential services but there are other special rules for residential care with a partial disregard
- And any other disregards required in the Care Act 2014 Charging Regulations and Statutory Guidance.

5. Assessment for non-residential services

5.1 General Living Allowance – known as MIG (Minimum Income Guarantee)
Local authorities must ensure that a person’s income is not reduced below a specified level, after charges have been deducted. The allowance rates are set out in the Care and Support (Charging and Assessment of Resources) Regulations and are reviewed by the Department of Health every April. **This allowance is for people who live in their own home** and is intended to cover general living expenses including food, utilities, fuel, transport, leisure, insurances, pets and other miscellaneous living costs and includes any debts relating to these expenses.
In this policy single people or people in a couple with no dependent children will be given the following weekly allowance irrespective of the age of the service user.

- £189 per week for single people
- £145 per week for one person in a couple
Where there are dependent children living in a household, the weekly allowance rates for adults differ according to age and other circumstances and the general allowance is calculated in accordance with Government Guidance as follows:

Where the service user is a single person:
- a) aged 18 or older but less than 25, the amount of £72.40;
- b) Aged 25 or older but less than pension credit age the amount of £91.40.
- c) Pension credit age, the amount of £189.00.

Where the service user is a member of a couple the basic weekly allowances are:
- a) one or both are aged 18 or over, the amount of £71.80;
- b) one or both have attained pension credit age, the amount of £144.30.

Additional weekly allowances apply as follows:
For each dependent child living in the household an additional allowance of £83.65
For a single person with:
- a) Disability premium, the amount of the additional allowance is £40.35;
- b) Enhanced disability premium, the amount of the additional allowance is £19.70.

For one member of a couple in receipt of:
- a) Disability premium, the amount of the additional allowance is £28.75;
- b) Enhanced disability premium, the amount of the additional allowance is £14.15.
- c) When in receipt of carers’ premium, the amount of the additional allowance is £43.25.

(The Personal Allowance for a resident in a care home is £24.90 per week)

5.2 The Disability Related Expenditure assessment (DRE) for non-residential care

Service Users who live in their own homes will be asked to list any additional expenses, extra to the standard allowances explained in 5.1 that arise specifically as a consequence of disability. Examples of such expenditure and verification methods are set out in Appendix A.

5.3 Housing Costs for people in their own homes

Allowances are given for the following housing costs:
- Rent (net of Housing Benefit - or Universal Credit)
- Council Tax (net of Council Tax Reduction and discounts)
- Minimum mortgage repayments (as a substitute for rent) excluding enhanced mortgage payments.
- Ground Rent and Maintenance (except costs already allowed in the standard living allowance eg. Lighting, heating, Hot water, etc.)
- Water Rates / Metered Water Costs

No Allowance for rent will be made where the service user lives in another person’s household and there is no legal liability for rent payments. This is because any charge made for living in the other person’s household will be deemed to be covered by the general living allowance of at least £189 per week. Where the person is not liable for these costs, but contributes towards them through a private board
agreement or similar, then the service user will be expected to meet this expenditure from their general living allowance.

5.4 Method of Calculation for non-residential services

a) Income less expenditure and allowances equals “assessable income”
b) Assessable income is rounded down to the nearest whole pound.
c) There is no charge if this is below £3.00 per week
d) Note that where the actual service costs are less than the assessed charge, the lower amount will be charged.
e) Note that for adaptations over £1000, the weekly charge will be calculated in the same way but the charge will be payable for a maximum of 7 years.

5.5 Financial Assessment for couples

When assessing one member of a couple, that person will be assessed on their own resources: Where the total savings and assets of the service user are over £23,250, including any beneficial interest in savings held by their partner or any other person, the full cost of care services will be charged

• 100% of solely owned and 50% of all jointly owned capital will usually be taken into account unless there is evidence of an unequal share, in which case a different percentage will be used.
• All assessable income appropriate to the service user will be taken into account.

Where benefits are paid at the couple rate, the benefit income will be apportioned. In these cases we will usually presume the service user has an equal share of the income unless it is clear that this is not the case and consideration will be given to both partners’ financial circumstances.

*Note: Savings and capital are normally defined as belonging to the person in whose name they are held. However in some cases there may be a beneficial ownership for a partner, e.g., where they have the benefits of ownership, even though the title of the asset is held by someone else or where they are able to make or influence transactions. The origin of the income and capital will be considered and the intentions for future use and such assets may be considered as notional income or capital. For this reason, financial assessments will usually be completed by reference to all income, savings and expenditure of the household.

• 50% of a couple’s eligible household expenditure will usually be allowed
• Eligible Disability Related Expenditure for the service user will be allowed (see appendix A)

The general living allowance will be applied in line with statutory regulations as set out above at 5.1.

6. Care Homes: Charging for residents with long term care needs.

6.1 Where a person’s long term needs are assessed to be met in a care home the financial assessment will determine whether the person must pay the full cost of the care home fees or whether the council will help to pay towards the cost.
6.2 Charges for residential care are payable from the date care commences.

6.3 If the resident owns any property the net value is usually taken into account when calculating the level of savings and capital. Where that value exceeds £23,250 the resident will be assessed to pay the full cost of the care home fees. However where the residents’ former home is occupied by a spouse or partner or another relative aged over 60 or disabled, the value will not be taken into account as it will be disregarded in the financial assessment.

Further details are available in the Care Act 2014 Guidance at paragraphs 34/35 and can be found at the following website https://www.gov.uk/government/publications/care-act-statutory-guidance/care-and-support-statutory-guidance

6.4 The Financial Assessment will take into account income, capital and the value of any assets. The charging calculation will take into consideration any mandatory disregards of income, capital and property as defined in the Care and Support Statutory Guidance.

6.5 The Assessment will allow the prescribed minimum personal allowance known as the ‘Personal Expenditure Allowance’ (PEA). This is £24.90 per week. Some people may also qualify for an additional Savings Credit Disregard depending upon the level of their income and state benefits.

6.6 Where someone chooses to live in a care home with fees above the council’s set fee rates they must identify a person, known as a third party, to meet the additional cost. This additional cost is often called a ‘top-up’. The local authority has the right to refuse this option if the extra costs cannot be met over a sustained length of time.

6.7 The third party must confirm they are able to meet the costs of the top-up for as long as the resident remains in the care home and they will be asked to enter into a formal agreement.

6.8 People who own a property may be eligible to defer the cost of part of their care home fees costs. They will be required to agree to a legal charge against the value of their property and this is known as a Deferred Payment Agreement. Details of this scheme can be found in the council’s separate Deferred Payment Agreement information sheet.

7. Charging for Care Homes where support needs are assessed as temporary

7.1 The council will financially assess and charge people having a temporary stay in a care home from the start date of the service.

7.2 A temporary resident is defined as a person whose need to stay in a care home is intended to last for a limited period of time and where there is a plan to return home. The person’s stay should be unlikely to exceed 52 weeks, or in exceptional circumstances, unlikely to substantially exceed 52 weeks.

7.3 Where a person’s stay is intended to be permanent, but circumstances change and the stay is temporary, the council will usually review the assessment on the basis of
a temporary stay but this may depend upon the length of time the person has been resident in the care home.

7.4 The financial assessment for a temporary stay in a care home accounts for income and capital in the same way as for permanent residential care with the following exceptions:

7.5 The value of the person’s main or only home will be disregarded where the resident intends to return and there is a plan to return home.

7.6 The value of the following will be disregarded:
- All Disability Living Allowance or Attendance Allowance or Personal Independence Payments will be disregarded
- Where Severe Disability Premium or Enhanced Disability Premium are in payment, these will be included in the assessment.
- Liabilities for rent, mortgage interest and water rates are taken into account subject to verification

8. Financial re-assessment reviews for all Services

Reviews will be conducted in the following circumstances:

a) Where someone receives a new or backdated state benefit, such as Attendance Allowance, Severe Disability Premium etc. Note that charges will be backdated to the date of the DWP award for the additional benefit. (Actual payments from DWP may be later).

b) At any time where the council discover an amendment to the financial information previously provided: e.g. financial or property inheritance, previously undisclosed property, savings or income, including benefits (this can lead to additional charges being backdated).

c) Where a person notifies the council that their circumstances have changed
d) Where there is a significant change to Government regulations, state benefit entitlements or charging policy revisions
e) Where state benefits are uprated (usually in in April of each year)
f) Otherwise, financial reviews will take place over a period of time

9. Backdating charges

Charges will usually date from the start of the service. Backdated charges apply where additional benefits have been successfully claimed. People will be advised of this policy in writing and will be required to pay the additional charge from the date they are found to be eligible for the benefit. This may include a period of backdated payment from the DWP.

Where people have not provided correct financial information, backdated assessments and charges will usually apply from the start of the service or from the date any additional assets were acquired. This may include gifted assets.

Sometimes, for residential care, we are unable to establish the extent of a person’s income in a timely manner but as the resident is receiving full care and board, the charge will be backdated once the information is available to calculate the charge.
Where it is found, at any time, that a person still has or had, over £23,250 the full cost will be backdated to the start date of the service.

10. **Notification of Charges**
   The outcome of the financial assessment and charge information will be confirmed in writing. This might provide a provisional charge pending the verification of income, savings, capital, expenditure, additional costs related to personal disabilities, or awaiting the outcome of state benefit claims. If all financial information is complete the notification will provide details of the final assessment.

11. **Paying the contributions**

   **11.1 Care Agencies:**
   Where the person has capital over £23,250 and is therefore assessed to pay the full cost for care services, *they will pay the agency direct*, upon receipt of an invoice from the care agency or by standing order or other method agreed with the agency. If the service user fails to pay the provider, further action will be taken.

   Where the home care service is provided by an independent agency and the person does not have to pay the full cost but has been assessed to pay a contribution, *the council* will usually invoice the service user, monthly in arrears.

   **11.2 Care Homes:**
   Where a person is resident in a care home, they will be asked to agree to make payment of their contribution directly to the care home.

   **11.3 Council Services:**
   Where the service is provided directly by the Council the service user will receive an invoice, monthly in arrears, from the Council’s Central Collections Team.

   **11.4 Direct Payments for care services**
   Where the service user receives Direct Payments in order to purchase their own care services, they will be required to pay their contribution into their Direct Payments account. The preferred method is for the service user to set up a standing order from their personal bank account into the Direct Payments account. Where a contribution has been assessed, the service user must pay this into the account first, to cover the first part of the care costs, and the council will pay the remainder of the agreed eligible care costs into the account on a 4 weekly basis.

12. **Recovery of Debt**

   **12.1** Where a person fails to pay the amount they have been assessed to pay for their care and support, the Care Act 2014 provides the council with powers to recover money owed.

   **12.2** Action for recovery of debt extends to the service user and their representative, where they have misrepresented or have failed to disclose (whether fraudulently or otherwise), information relevant to the financial assessment.
12.2 The council will only proceed with Court action where alternatives have been exhausted. Any proceedings will usually go through the County Court. The council will deal with each case of debt on an individual basis and all circumstances will be carefully considered.

13. **Appeals and Complaints**

Service users have the right to ask the Council for a review of the assessed charge if they consider it to be unreasonable. The appeal will involve the following checks:-

- That income included in the assessment is correct
- That the standard disregards/allowances are correct
- That all eligible additional disability costs have been included
- That any further exceptional circumstance has been considered which may warrant special discretion.

The Appeal Decision is initially made by the Head of Financial Assessments to ensure consistency and equity with other service users and provides an information base of exceptional decisions. The appeal should be completed within 4 weeks of referral including written notification of the outcome. If the service user is still dissatisfied they can use the complaints procedure.

**Diversity and equality**

The council is committed to the broad principles of social justice and is opposed to any form of discrimination. It embraces best practice in order to secure equality of both treatment and outcome. The council is committed to ensuring that no one is treated in any way less favourably on the grounds of personal differences such as age, race, ethnicity, mobility of lifestyle, religion, marital status, gender, sexual orientation, physical or mental impairment, caring responsibilities and political or personal beliefs.

**Summary of Publications**

The following publications have been referred to in the compilation of this policy:

- The Care Act 2014
- The Care Act 2014 Regulations Part 1
- The Care Act 2014 Care and Support Statutory Guidance
- Mental Health Act 1983
APPENDIX A - Disability-related expenditure

The Care Act Guidance states: “Where disability-related benefits are taken into account, the local authority should make an assessment and allow the person to keep enough benefit to pay for necessary disability-related expenditure to meet any needs which are not being met by the local authority”

Disability-related benefits for the above purpose are:
- Attendance Allowance
- Disability Living Allowance Care Component
- Personal Independence Payment Care Component
- Constant Attendance Allowance
- Exceptionally Severe Disablement Allowance

Care Act Guidance: Disability-related expenditure

40) In assessing disability-related expenditure, local authorities should include the following. However, it should also be noted that this list is not intended to be exhaustive and any reasonable additional costs directly related to a person’s disability should be included:

(a) payment for any community alarm system
(b) costs of any privately arranged care services required, including respite care
(c) costs of any specialist items needed to meet the person’s disability needs, for example:
   (i) Day or night care which is not being arranged by the local authority
   (ii) specialist washing powders or laundry
   (iii) additional costs of special dietary needs due to illness or disability (the person may be asked for permission to approach their GP in cases of doubt)
   (iv) special clothing or footwear, for example, where this needs to be specially made; or additional wear and tear to clothing and footwear caused by disability
   (v) additional costs of bedding, for example, because of incontinence
   (vi) any heating costs, or metered costs of water, above the average levels for the area and housing type
   (vii) occasioned by age, medical condition or disability
   (viii) reasonable costs of basic garden maintenance, cleaning, or domestic help, if necessitated by the individual’s disability and not met by social services
   (ix) purchase, maintenance, and repair of disability-related equipment, including equipment or transport needed to enter or remain in work; this may include IT costs, where necessitated by the disability; reasonable hire costs of equipment may be included, if due to waiting for supply of equipment from the local council
   (x) personal assistance costs, including any household or other necessary costs arising for the person
(xi) internet access for example for blind and partially sighted people

(xii) other transport costs necessitated by illness or disability, including costs of transport to day centres, over and above the mobility component of DLA or PIP, if in payment and available for these costs. In some cases, it may be reasonable for a council not to take account of claimed transport costs – if, for example, a suitable, cheaper form of transport, for example, council-provided transport to day centres is available, but has not been used.

(xiii) in other cases, it may be reasonable for a council not to allow for items where a reasonable alternative is available at lesser cost. For example, a council might adopt a policy not to allow for the private purchase cost of continence pads, where these are available from the NHS.

Brighton and Hove City Council Policy

Evidence of actual expenditure, such as receipts and bank statements, will usually be requested at the Council’s discretion. It is legitimate for Councils to verify that items claimed have actually been purchased, particularly for unusual items or heavy expenditure. Generally, eligible allowances should be based on actual past expenditure. Spending not yet incurred is not allowed as it is not practicable for assessments to take account of expenditure users might incur if they had more income. Where receipts have not been kept, a council may request that this be done for future expenditure.

The following allowances may be agreed but is not an exhaustive list of disability-related costs. It is reasonable to expect that most people would not qualify for the full range of allowances. The council would not expect to allow costs that could be obtained free of charge or should otherwise be met by other agencies, such as the NHS. This includes therapies, such as physiotherapy, and to chiropody and continence pads.

Rationale:

Everyone is provided with an allowance for everyday living costs. This is known as the Minimum Income Guarantee or MIG and is explained at 5.1 of this policy. This allowance is higher than the amount a person would actually receive from a DWP means tested benefit such as Employment Support Allowance, Universal Credit or Guarantee credit. Where a person receives only a means tested benefit and no other income, the living costs allowance will exceed their income and there will be no charge for care services. However, where there is additional income, for example, from DLA, PIP or Attendance Allowance, these are not means tested and are provided by the DWP where a person is eligible due to the effects of their disabilities. Where this additional income, or any other additional income is applicable, it is likely that the person will be assessed to contribute towards the cost of care services, subject to any further disability related expenditure allowance.

To qualify for the additional allowance the expenditure claimed must be directly related to the person’s disability or medical condition and must be over and above the amount a non-disabled person might incur in everyday general living costs.
For example, some people may have a disability which means they are not able to manage the essential cleaning tasks in their home. Where they live alone or nobody else in the household is able to do this, they may pay someone else to do this for them. We have a guideline maximum allowance of £12 per week which is based on an hour per week but this may be subject to proof of payment and essential cleaning needs and can be higher in exceptional circumstances.

Where a person is paying someone for their personal care service we will check the expenditure and the care plan to see whether this is considered eligible and necessary and is funded privately instead of needing council funding. An allowance will be given where eligible.

It may be possible to provide a small allowance for any additional costs of a specific diet as prescribed by a GP due to illness or disability. We have a maximum allowance of £6 per week. This is because different diets are not likely to cost more than the “average cost” of a diet which has already been allowed for in the MIG allowance. Extra costs must “reasonable” and as a result of disability / medical issues rather than choice.

An allowance may be given for essential garden maintenance, for example, grass cutting in the growing months once per month – we have a guideline maximum weekly allowance of £12 which is based upon an average of £52 per month. This is subject to proof of expenditure and applies where people have a disability such that they are not able to manage essential garden maintenance themselves and where they live alone or nobody else in the household is able to do this.

An additional allowance may be given for transport costs necessitated by illness or disability, including costs of transport to day centres, over and above any benefits received for mobility component of DLA or PIP. In some cases, it may be reasonable for a council not to take account of claimed transport costs – if, for example, a suitable, cheaper form of transport, for example is available, but has not been used. We have a guideline maximum allowance of £12 per week which is considered to be an amount extra to average general transport costs which are already included in the General Living Costs allowance (MIG). No allowance will apply where a person is able to use public transport and have a free bus pass. Free taxi vouchers may be a suitable alternative.

All of these guideline maximum allowances can be reviewed in individual circumstances.
An additional fuel allowance will be given where costs exceed average usage as set out in the table below. If you pay a set amount each month based on estimated usage we will need a copy of the statement you receive detailing your actual usage during the year. Amounts paid will be compared to the national average for a similar household size and type. Any allowance applied will be the difference between the average cost and the amount you pay. The average cost is already included in the MIG allowance.

The figures are obtained from www.statistics.gov.uk from the download "consumer price inflation detailed reference tables. The figures are found in Table 41 detailed reference tables - % change over 12 months. 2019/20

<table>
<thead>
<tr>
<th>ITEM</th>
<th>AMOUNT</th>
<th>EVIDENCE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Alarm System</td>
<td>Actual cost to service user</td>
<td>Bills from provider</td>
</tr>
<tr>
<td>Domestic support services</td>
<td>Actual cost where this is not provided as part of the care plan but the amount is reasonable and necessary for hygiene purposes</td>
<td>Evidence of employment and correct payments to an employee under UK law. Or paid invoices from care agency. Guideline Max £12 per week.</td>
</tr>
<tr>
<td>Private care services</td>
<td>Actual cost where this is not provided as part of the care plan but the amount is reasonable and necessary for care and support</td>
<td>Evidence of employment and correct payments to an employee under UK law. Or paid invoices from care agency.</td>
</tr>
<tr>
<td>Laundry/ Specialist Powder</td>
<td>£3.85 per week is considered to be reasonable as additional expenditure due to disability and more than 4 loads per week</td>
<td>Care Plan or other source identifies continence problems.</td>
</tr>
<tr>
<td>Dietary</td>
<td>Discretionary as special dietary needs may not be more expensive than normal</td>
<td>Medical evidence and details of special purchases An allowance of up to £6 per week is considered reasonable</td>
</tr>
</tbody>
</table>

Notes - consideration will be made where additional household members incur additional fuel costs. Winter Fuel payments are disregarded.
<table>
<thead>
<tr>
<th>Service</th>
<th>Description</th>
<th>Evidence Required</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gardening</td>
<td>Discretionary based on individual costs of garden maintenance</td>
<td>Signed receipts for at least 4 weeks using a proper receipt book. An allowance of up to £12 per week is considered reasonable</td>
</tr>
<tr>
<td>Wheelchair</td>
<td>£3.91 per week manual, £9.49 per week powered</td>
<td>Evidence of purchase. No allowance if equipment provided free of charge</td>
</tr>
<tr>
<td>Powered bed</td>
<td>Actual cost divided by 500 (10 yr life) up to a maximum of £4.32 per week</td>
<td>Evidence of purchase</td>
</tr>
<tr>
<td>Turning bed</td>
<td>Actual cost divided by 500 up to a maximum of £7.57 per week</td>
<td>Evidence of purchase</td>
</tr>
<tr>
<td>Powered reclining chair</td>
<td>Actual cost divided by 500 up to a maximum of £3.43 per week</td>
<td>Evidence of purchase</td>
</tr>
<tr>
<td>Stair-lift</td>
<td>Actual cost divided by 500 up to a maximum of £6.12 per week</td>
<td>Evidence of purchase without DFG input</td>
</tr>
<tr>
<td>Hoist</td>
<td>Actual cost divided by 500 up to a maximum of £2.99 per week</td>
<td>Evidence of purchase without DFG input</td>
</tr>
<tr>
<td>Prescription Charges</td>
<td>Cost of an annual season ticket divided by 52 or actual cost of prescriptions whichever is less</td>
<td>Where ineligible for free prescriptions</td>
</tr>
<tr>
<td>Transport</td>
<td>Discretionary based on costs that are greater than those incurred by the general public.</td>
<td>Evidence in Care Plan for transport needs where person cannot use public transport– max £12 per week</td>
</tr>
</tbody>
</table>

Note: - Mobility Allowance cannot be included in the normal financial assessment as an income but the statutory guidance states that transport costs should be allowed where necessitated by illness or disability, over and above the mobility component of DLA if in payment. Therefore no further transport costs are allowed if Mobility Allowance covers them.

AE 26.3.19